



SMS OPT IN – OPT OUT Agreement Form

Customers Name: _____

Phone number: _____

Contact email: _____

DB360 Soft Wash – SMS Privacy Policy and SMS Terms & Conditions

By selecting "Text Messaging (SMS)", providing your phone number, and submitting this form, **you consent** to receive SMS/MMS messages for purposes such as appointment reminders, service updates, promotional offers, important notifications, and customer service. **Consent is not a condition of purchase. Message and data rates may apply. Messaging frequency may vary. You may opt out or unsubscribe at any time by replying "STOP" or by Managing Communication Preferences by visiting <https://db360wash.com/manage-communications/> page. For assistance, you may reply "HELP," email us at info@db360wash.com, or call [717.691.1712](tel:717.691.1712).** For full details on our SMS Privacy Policy, please visit <https://db360wash.com/privacy-policy/> and SMS Terms and Conditions, please visit <https://db360wash.com/terms-conditions/>

Customer's Name: _____,

Phone Number: _____

Contact Email: _____

Opt – In _____

Opt-Out _____

DB360 Soft Wash Comprehensive SMS Privacy Policy

By providing your phone number and consenting to receive text messages from DB360 Soft Wash, you agree to the terms outlined in this SMS Privacy Policy.

Consent to Receive Text Messages

You consent to receive SMS/MMS messages for purposes such as appointment reminders, service updates, promotional offers, important notifications, and customer service.

Consent is not a condition of purchase. You confirm that you are the subscriber or have authority over the provided number.

Data Collected

- **Phone Number:** Collected during opt-in.
- **Message Content:** May be stored if relevant to customer service.
- **Preferences:** Opt-in and opt-out records are saved to ensure compliance.
- **Device Info:** May include device type to optimize delivery.

How Your Data Is Used

Your phone number and Opt-In/Opt-Out preferences are used to deliver the requested service. Data may be analyzed to improve our support.

Data Protection

We secure your data with end-to-end encryption, redundant firewall systems (Microsoft and Sucuri), and site-level security (Wordfence).

Data Sharing

We do not sell or rent your number. We may share it only with:

- **Service providers** who deliver messages
- **Legal authorities** when required
- **Business successors** in case of merger or acquisition

Text message opt-in data will never be sold or used for third-party marketing.

Managing Your Preferences

To stop receiving text messages:

- Reply "STOP" to any message
- Visit <https://db360wash.com/manage-communications>
- Contact us at info@db360wash.com or 717-691-1712

You may request access to, correction of, or deletion of your information at any time.

Data Retention

We retain your information only as long as necessary to fulfill service purposes or legal obligations, after which it is securely deleted.

Legal Compliance

We comply with the TCPA, CTIA guidelines for 10DLC, and all applicable federal and state data privacy laws.

Updates to the SMS Policy

We may update this SMS Privacy Policy. Continued use of our text services implies your acceptance of any changes.

Contact for SMS Policy

DB360 Soft Wash

6508 Brandy Ln Unit 3, Mechanicsburg, PA 17050

☎ 717-691-1712

✉ info@db360wash.com

DB360 Soft Wash Comprehensive SMS Privacy Policy

By providing your phone number and opting into DB360 Soft Wash's text messaging program (the "Service"), you agree to the following:

Consent to Receive Messages

You agree to receive automated and non-automated SMS/MMS messages from DB360 Soft Wash for appointment reminders, service updates, promotional offers, and customer support. Consent is not a condition of purchase.

Message Frequency

Message frequency will vary depending on the service program you opt into and your interactions with us

Message & Data Rates

DB360 Soft Wash does not charge for SMS messages. However, standard message and data rates may apply based on your mobile carrier plan.

Opting Out

To unsubscribe at any time, reply "STOP" to any message you receive.

You may also manage your preferences at <https://db360wash.com/manage-communications>, or by contacting us at info@db360wash.com or 717-691-1712. A final confirmation message will be sent.

User Responsibilities

You are responsible for maintaining accurate contact information. Use of the Service for unlawful or unauthorized purposes is prohibited. Message delivery may be delayed due to carrier or technical issues beyond our control.

Support

Reply "HELP" to any message or contact us at info@db360wash.com or 717-691-1712 for assistance.

Message Delivery

While we strive for prompt delivery, we are not liable for delays or message failures due to carrier limitations or technical issues.

Privacy

All information collected is handled in accordance with our [Texting Privacy Policy](#).

Compliance with 10DLC

We comply with CTIA guidelines for 10-digit long code (10DLC) messaging and follow industry best practices for responsible and compliant communications.

Policy Changes

We reserve the right to modify these terms at any time. Continued use of the Service constitutes acceptance of any changes.

Termination

We may suspend or terminate your access to the Service at our discretion and without notice.

Governing Law

These Terms are governed by the laws of the Commonwealth of Pennsylvania.

Entire Agreement

These Texting Terms, along with our General Terms and Condition and <https://db360wash.com/privacy-policy/> and <https://db360wash.com/terms-conditions/>, form the entire agreement governing your use of the SMS Service.

Customers Signature: _____

Please return this completed form via email at info@db360wash.com